

Committee(s)	Dated:
West Ham Park Committee	17 October 2024
Subject: Risk Management Update Report	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	<ul style="list-style-type: none"> • Leading sustainable environment • Providing excellent services • Flourishing public spaces
Does this proposal require extra revenue and/or capital spending?	No
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: Katie Stewart, Executive Director of Environment	For Decision
Report author: Joanne Hill, Business Planning and Compliance Manager	

Summary

This report is presented to provide the West Ham Park Committee with assurance that risk management procedures in place within the Environment Department and its Natural Environment Division, which includes West Ham Park, are satisfactory and meet the requirements of the Corporate Risk Management Framework and the Charities Act 2011. Risk is reviewed regularly within the Department as part of the ongoing management of the operations.

Your Committee is responsible for the West Ham Park Charity (registered charity number: 206948). In accordance with the Charity Commission's Statement of Recommended Practice (SORP), Trustees are required to confirm in the charity's annual report that any major risks to which the charity is exposed have been identified and reviewed and that systems are established to mitigate those risks. By following the processes defined in the Corporate Risk Management Framework, the management of these risks meets the requirements of the Charity Commission.

The risks held by the West Ham Park charity are summarised in this report and the detailed risk register is provided at Appendix 1.

The highest risk for West Ham Park remains 'Decline in condition of assets' which is currently scored at Red 16 (likely to occur, with a major impact). Officers are working closely with colleagues in the City Surveyor's Department and other corporate departments to assess, allocate and prioritise the funding to areas of most need. The completion of priority works, along with any alternative funding options identified through the Natural Environment Charity Review should help to reduce the risk.

Recommendation

Members are asked to confirm, on behalf of the City Corporation as Trustee, that the Risk Register appended to this report satisfactorily sets out the key risks to the charity and that appropriate systems are in place to identify and mitigate risk.

Main Report

Background

1. The City of London's Risk Management Strategy, which forms part of its Corporate Risk Management Framework, requires each Chief Officer to report regularly to Committees on the risks faced by their department.
2. The Charity Commission requires Trustees to confirm in a charity's annual report that any major risks to which the charity is exposed have been identified and reviewed and that systems are established to mitigate those risks. These risks are to be reviewed annually.
3. Each Committee to which the Natural Environment Division of the Environment Department reports receives an update on the risks relevant to the Committee every quarter. This frequency aligns with the City of London's Risk Management Strategy and exceeds the requirements of the Charity Commission.
4. The Executive Director Environment assures your Committee that all risks held by the Natural Environment Division continue to be managed in compliance with the Corporate Risk Management Framework and the Charities Act 2011.
5. Risks held by the West Ham Park Charity are regularly reviewed by management team, in consultation with risk owners, with updates recorded in the corporate risk management information system. Risks are assessed on a likelihood-impact basis, and the resultant score is associated with a traffic light colour. For reference, the City of London's Risk Matrix is provided at Appendix 2.
6. The detailed risk register for West Ham Park is summarised in the main body of this report and provided in full at Appendix 1. For each risk, officers are undertaking a range of actions to mitigate the effects.

Current Position

West Ham Park Risks

7. The West Ham Park Risk Register, summarised below and provided in full at Appendix 1, contains nine risks (one RED, seven AMBER and one GREEN) which are owned and managed by the Assistant Director, North London Open Spaces, and his Management Team.

8. Since the date of the last report to your Committee, all risks have been reviewed and updated in the risk management information system. None of the risk scores have changed.
9. The highest risk for West Ham Park remains the '**Decline in condition of assets**' which is currently scored at Red 16 (likely to occur, with a major impact). The main cause of this risk is the backlog of repair and maintenance works required to be undertaken on the charity's built assets. Additional funding to address the backlog of maintenance works across the Corporation has recently been approved. Officers are working closely with colleagues in the City Surveyor's Department and other corporate departments to assess, allocate and prioritise the funding allocated to the Environment Department to areas of most need. In addition, asset registers for built assets are being reviewed and improvements to cross-departmental collaboration are being developed. The completion of priority works, along with any alternative funding options identified through the Natural Environment Charity Review should help to reduce the risk.
10. Officers continue to take action to address the risk of '**impacts of anti-social behaviour on staff and site**'. Supplementary security services were used effectively during the busy summer period in response to incidents of anti-social behaviour. A departmental approach is being trialled to tackle abuse of staff, including rapid reporting. A local process has also been implemented to ensure recording of all incidents and relevant staff training is being organised.
 - **ENV-NE-WH 011: Decline in condition of assets** (*RED, 16*)
 - **ENV-NE-WH 004: Budget pressures** (*AMBER, 12*)
 - **ENV-NE-WH 006: Adverse impacts of extreme weather and climate change** (*AMBER, 12*)
 - **ENV-NE-WH 003: Risk to health and safety** (*AMBER, 8*)
 - **ENV-NE-WH 009: Impacts of anti-social behaviour on staff and site** (*AMBER, 8*)
 - **ENV-NE-WH 014: Tree event or failure** (*AMBER, 8*)
 - **ENV-NE-WH 005: Negative impacts of pests and diseases** (*AMBER, 6*)
 - **ENV-NE-WH 010: Negative impacts of development and encroachment** (*GREEN, 4*)

Risk Management Process

11. Across the Environment Department, risk management is a standing agenda item at the regular meetings of local, divisional and departmental management teams.
12. Between management team meetings, risks are reviewed in consultation with risk and action owners, and updates are recorded in the corporate risk management information system (Pentana).
13. Regular risk management update reports are provided to this Committee in accordance with the City's Risk Management Framework and the requirements of the Charities Act 2011.

Identification of New Risks

14. New and emerging risks are identified through several channels, including:
- Directly by Senior Leadership Teams as part of the regular review process.
 - In response to ongoing review of progress made against Business Plan objectives and performance measures, e.g., slippage of target dates or changes to expected performance levels.
 - In response to emerging events and changing circumstances which have the potential to impact on the delivery of services.

Corporate and Strategic Implications

15. Effective management of risk is at the heart of the City Corporation's approach to delivering cost effective and valued services to the public as well as being an important element within the corporate governance of the organisation.
16. The risk management processes in place in the Environment Department support the delivery of the Corporate Plan, our Departmental and Divisional Business Plans and relevant Corporate Strategies, such as the Climate Action; Cultural; Sport; and Volunteering Strategies. Risks are also being considered as part of the Natural Environment Division's strategies.
17. Risks which could have a serious impact on the achievement of business and strategic objectives are proactively identified, assessed and managed in order to minimise their likelihood and/or impact.

Conclusion

18. The proactive management of risk, including the reporting process to Members, demonstrates that the Natural Environment Division of the Environment Department is adhering to the requirements of the City of London Corporation's Risk Management Framework and the Charities Act 2011.

Appendices

- Appendix 1 – West Ham Park Risk Register
- Appendix 2 – City of London Corporation Risk Matrix

Contact

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